

### ECIA OFFICE STAFF

(505) 466-4248

**JULIE NAVARRO | GENERAL MANAGER**  
[jnavarro@hoamco.com](mailto:jnavarro@hoamco.com)

Questions about:

- Resident and/or staffing concerns
- ECIA budget and reserve items
- Requests for ECIA records
- Collections and assessment payment plans
- Capital projects requests and status
- ECIA legal matters
- Governing documents, policies, and procedures
- Committee and Task Group membership, and Liaisons
- Finance Committee

**RACHEL TURNBOUGH | EXECUTIVE ASSISTANT**  
[rturnbough@hoamco.com](mailto:rturnbough@hoamco.com)

Questions about:

- Homeowner account balances, paid or outstanding bills
- Stable billing
- Marquee requests
- Lien filing and release
- Information Committee, Stable Committee, and Policy Review Task Group

**MIKE ROGERS | FACILITIES MANAGER**  
[mrogers@hoamco.com](mailto:mrogers@hoamco.com)

Questions about:

- Amenities status: pool, preserve, courts, hike/bike trails, dog parks, playgrounds
- Common area maintenance
- Facility vendors
- Construction and maintenance projects
- Facilities and Grounds, Conservation, Roads and Stable Committees

**SARAH SKAGEN | OFFICE ASSISTANT**  
*sskagen@hoamco.com*

Questions about:

- Liability waivers and pool passes
- Dog park applications
- ECIA website
- Eblasts and ZOOM links
- Event and meeting schedules
- Community Center hours
- Election Committee

**MARK YOUNG | ARCHITECTURAL AND COVENANT COMPLIANCE OFFICER**  
*myoung@hoamco.com*

Questions about:

- Architectural design submissions
- Non-compliance violations
- Architectural Guidelines and covenants
- Solar Installation procedures
- Architectural Committee

**JESSICA COLLINS | POOL MANAGER**  
*jcollins@hoamco.com*

Questions about:

- Pool operations, rules, and regulations
- Lifeguard certification
- Pool staffing
- Parents and Website Task Groups