

### ECIA OFFICE STAFF

(505) 466-4248

#### **JULIE NAVARRO | GENERAL MANAGER**

[jnavarro@hoamco.com](mailto:jnavarro@hoamco.com)

Questions about:

- Resident and/or staffing concerns
- ECIA budget and reserve items
- Requests for ECIA records
- Collections and assessment payment plans
- Capital projects requests and status
- ECIA legal matters
- Governing documents, policies, and procedures
- Committee and Task Group membership, and Liaisons
- Finance Committee

#### **JESSICA COLLINS | ASSISTANT GENERAL MANAGER**

[jcollins@hoamco.com](mailto:jcollins@hoamco.com)

Questions about:

- Homeowner account balances, paid or outstanding bills
- Lien filing and release
- Stable billing
- Stable Committee
- Parents Task Group
- Pool operations, rules and regulations
- Lifeguard certification

#### **MIKE ROGERS | OPERATIONS MANAGER**

[mrogers@hoamco.com](mailto:mrogers@hoamco.com)

Questions about:

- Amenities status: pool, preserve, courts, hike/bike trails, dog parks, playgrounds
- Common area maintenance
- Facility vendors
- Construction and maintenance projects
- Facilities and Grounds, Conservation, Roads and Stable Committees

**SARAH SKAGEN | OPERATIONS ASSISTANT**  
[sskagen@hoamco.com](mailto:sskagen@hoamco.com)

Questions about:

- ECIA Website
- eBlasts and Zoom Links
- Event and meeting schedule
- Information Committee
- Safety Education Task Group

**MELINDA ESPINOZA | OFFICE ASSISTANT**  
[mespinoza@hoamco.com](mailto:mespinoza@hoamco.com)

Questions about:

- Liability waivers and pool passes
- Dog park applications
- Marquee requests
- Elections Committee
- Community Center hours

**MARK YOUNG | ARCHITECTURAL AND COVENANT COMPLIANCE OFFICER**  
[myoung@hoamco.com](mailto:myoung@hoamco.com)

Questions about:

- Architectural design submissions
- Non-compliance violations
- Architectural Guidelines and covenants
- Solar Installation procedures
- Architectural Committee

**KEVIN RAPHAEL | POOL SUPERVISOR**  
[kraphael@hoamco.com](mailto:kraphael@hoamco.com)

Questions about:

- Pool hiring and staffing
- Pool maintenance