# HOAMCO | Eldorado Community Improvement Association "WHO TO CONTACT" DIRECTORY

# **ECIA Office Staff**

# (505) 466-4248

Julie Navarro | General Manager, CMCA

jnavarro@hoamco.com

#### Questions about:

- Resident and/or staffing concerns
- ECIA budget Capital & Reserve items
- Collections and assessment payment plans
- Capital projects requests and status
- ECIA legal matters
- Lien filling and release
- Governing document, policies, and procedures
- o Committee / task group membership, and liaisons
- o Finance committee

#### Ciara Walsh | Executive Assistant

#### cwalsh@hoamco.com

#### Questions about:

- Homeowner account balances, paid outstanding bills
- Stable billing
- o Stable committee
- Parent task group
- o Pool operations, rules, and regulations
- o ECIA website
- eBlasts and Zoom Links

#### Mike Rogers | Operations Manager, FM

#### mrogers@hoamco.com

#### Questions about:

- Amenity status: pool, preserve, courts, hike/bike trails, dog park, playgrounds
- o Common area maintenance
- o Facility vendors
- o Construction and maintenance projects
- o Facilities and grounds, conservation, Road, and Stable Committee

#### Mark Young | Architectural and covenant compliance assistant

#### myoung@hoamco.com

#### Questions about:

- o Architectural design submissions
- Non-compliance violations
- Architectural guideline and covenants
- Solar installation procedures
- o Architecture committee

#### Jessica Neal | Director of Communications

#### jneal@hoamco.com

#### Questions about:

- o Events
- o Eblast's
- Vistas
- ECIA Website
- Volunteer
- Board minutes
- Articles
- Marquees

### Niamh Walsh | Administrative Assistant

#### nwalsh@hoamco.com

#### Questions about:

- Liability waivers and pool passes
- Dog park applications
- Marquee requests
- o Election committee
- Community center hours
- Event and Meeting schedule
- Safety Education task group
- o Architectural design submissions
- Non-compliance violations
- o Architectural guideline and covenants
- o Solar installation procedures
- o Architecture, Conservation and Stable Committees

# HOAMCO | Eldorado Community Improvement Association "WHO TO CONTACT" DIRECTORY

# Logan Dutton | Pool Manager

# Questions about:

- o Pool hiring and staffing
- o Pool maintenance
- o Lifeguard certification